PURCHASING

- o SOPs
- o Bad planning
- Hiring the wrong people
- Lack of inventory
- Lack of priority to seasonal/local products
- Lack of proper menu planning/nutrition
- Wrong suppliers choice
- Low quality products
- Bad communication with supplier
- Wrong formats of products
- Lifetime of products
- Not being able to forsee/predict the correct amount of product and frequency

RECEIVING PRODUCTS

- Hiring wrong staff/ lack of training (receiving)
- Lack of safety management systems
- o Accidents
- o SOPs
- o Time of reception
- o Time organizing the reception

STORAGE (RAW)

- Lack of storage capacity
- o Hiring wrong staff/ lack of training
- o SOPs
- Lack of first in /first out
- Seasonal concerns
- Accidents
- Expiry date

PREPARATION

- o Hiring wrong staff/ lack of training
- Lack of communication
- Bad planning
- Accidents
- Lack of skills
- Caresness
- Miscalculating portions
- Not following recepies
- o SOPs
- o Edible parts
- Lack of the right tools/equipment
- Lack of space
- o Lack of passion
- Bad management
- Bad hygiene practice
- Not considering the customer's demand
- Rushing

STORAGE (PROCESSED)

- Same as previous STORAGE
- PREPARATION (FINAL)

Same as first PREPARATION

ORDERING

- o Lack of selling skills
- o Lack of communication among staff
- Lack of training/hiring
- o Lack of menu engineering
- o Negative environment
- o SOPs
- o Pasion
- Lack of awareness/motivation/historical info

SERVING

- o SOPs
- o Accidents
- o Lack of communication
- Lack of marketing
- o Lack of food safety management

• WASTE MANAGEMENT

- Wrong recycling
- Lack of training
- Cultural lack of education (doggy bag)
- Lack of charitable options (law related)
- o Lack of engagement